

Country Club Manor

February, 2013 Newsletter

Edited by Lee Bakewell

WINTER WONDERLAND!



Rita Steiner #117 decided to take advantage of our snowstorm on the 27th and build us a snowman on the patio so we could all enjoy viewing it from our (86°) heated pool! It is nice to see that no matter what our age we can still have fun. It seems Rita was very creative. Thank you Rita!

A MESSAGE FROM MARY



Happy Valentine's Day to everyone! Have a great day and do not forget to say "I Love You" to all of your loved ones. Enjoy the Super Bowl game and may the best team win!

By now you have read the notice about the State mandated updates to be started soon to the elevator in the 45 building. I know this is going to be a big inconvenience to all of you. Hopefully you can plan ahead and stay in for all—or most of—the two week period with family/friends picking up anything you may need and delivering it to you. We will let you know when the 55 building is about to start but it will probably be in April sometime.

Thanks to everyone for all your prayers for my mom. We appreciate all of them. Thanks for your cooperation with keeping germs at a minimum, so as to avoid the spread of flu, and washing your hands frequently. I would also like to offer our sympathies to Martha Smith and her family on the passing of Lloyd. May he rest in peace.

Let's hope the groundhog does not see his shadow on the 2nd so we do not have six more weeks of winter! I for one am ready for spring. But no matter what, stay warm and be careful when it is slippery outside. Drive and walk safely.

Till next month, God Bless and have a safe one.

Mary

SURVEY REPORT

Last summer, almost all of you willingly gave your time to fill out a survey form to give us an idea of how we were doing, etc. Here are a few results, some quite surprising:

1. 74% of you returned filled out Surveys
2. Only 14% said they were smokers.
3. 91% were happy we have a smoke-free policy
4. Almost everyone (in the high 90's) said they were happy with our quality of maintenance, cleaning, management, and the staff that make it all possible.
5. Saturday Coffee and Donuts, Pool Aerobics, and the annual Christmas Party were the most popular of all our activities.
6. 59% said if they had to start paying \$10-\$20 to attend the Christmas Party, they would not attend.
7. 63% liked the new light green color of the first floor hallway and 81% liked our rather unique sconces for hallway lighting.
8. 97% liked having the pop machine in the pool area.
9. 54% thought the rules we have here are not comprehensive enough and the same number, 54%, thought they are too strict.

Note, of the 75 returned surveys, not everyone answered each question so, for example, 59 people answered the question about the sconces. Of those, 11 said they somewhat or strongly disliked them, 48 said they somewhat or strongly liked them, 12 had no opinion, and 4 did not answer that question hence the 81% figure in #6 above (48/59).

Many of you made comments, too many by far to list here. But we read—and were influenced by—they all! Here is a sampling:

1. It's a piece of Paradise" The location and view, the pool and hot tub, sauna, exercise equipment, Club Room, and social activities are what we like most. We feel Lee and Mary are great Care—takers!
2. Country Club Manor is well managed. Staff and owners are so nice and helpful. Margie and Chuck are a wonderful addition. I love having resident managers.
3. We have a wonderful staff of loving and caring professionals. Workers and owners. I wouldn't change a thing!
4. Resident Mgr and Mary's column usually contain the same things.
5. Dan is outstanding in cleaning the building. Pool is always immaculate. Thanks Dan. Residents and visitors are always impressed at how clean our home is! I don't know who keeps the laundry rooms clean, but ours always looks very clean. Don't see Lee enough to comment. Mary, you always seem available and hard at work. Having been in Management, I rate you a "10." Hope you have a good summer with grandkids. You deserve it. I tell everyone this is a great place to live.
6. Patty is the best. Always nice. Always helpful. Also Linda Johnson the best, very helpful, always nice!
7. Love Mary, wonderful, caring, landlord. Don't really know Lee but like the bluebird bird houses. Was very upset by starling trap last year. Thank you for not putting the trap out this year.
8. Derek is very, very good. Nice. I don't know Chuck as well as Derek yet. But he is very nice too. Bill was wonderful. All in all, very great work!
9. Country Club Manor really feels like home and not just rented space. The people here are warm and cordial, taking the time to welcome newcomers by introducing themselves. The staff and owners are involved in every aspect of your stay here assuring it will be safe and comfortable. Come see for yourselves!
10. Pat is a sweet lady. No one could be nicer than Patty. The Club Room has too much "stuff" for my taste.
11. Margie is awesome!!!! I see so many things being done, from under the stairway—formerly an eyesore but now neatly stacked—to garage, cleaning, etc. Margie and her husband rock!!! Treasured employees.
12. Margie is a wonderful addition! Professional, helpful, always nice and pleasant! Patty has always been helpful,; she is so nice

13. The pool is the best it's ever been. Patty is really nice. Linda is very nice. Pat and Curt are very nice. Todd does a great job, very nice. The pool and hot tub make it like paradise! The best!

MESSAGE FROM MARGIE



I must say I can't wait for spring to get here! It's only 48 days away! Although we have not had record snowfalls yet, we have certainly experienced very cold temperatures. And with that, we have accumulated large patches of ice in the parking lot. We are sanding every day but as a reminder **please drive slowly** and use extra care exiting and entering your vehicles. For safety purposes only staff members are allowed to shovel and salt the front entry steps. If you feel they need attention please report it to the office.

We will be starting two large projects this spring. First we will be replacing 6 decks on the south side of the 45 building in February and in March (11-21) we will begin the mandatory elevator upgrades in the 45 building. In April (8-19) we will begin the 55 building elevator. In an effort to meet the needs of all our residents during this time we are asking for suggestions on any way we may be able to help. Feel free to call the office or drop a note in the maintenance box as soon as possible as this will determine what we as management can do to help those of you who will not be able to get around without the use of the elevator. We have already received some comments from those who would like to volunteer to help in any way they can. If you would too, please let me know. In some cases, just assisting someone as they negotiate the stairs would help.

Just a friendly reminder about Movies and DVDs: Please return them when you are finished so others can enjoy them too!

On a sad note please remember Martha Smith in your prayers as she deals with the loss of her beloved husband Lloyd. They were married for 58 yrs. Although they have only been here for six months, Lloyd touched many hearts with his wonderful sense of humor and his beautiful smile. He will be greatly missed.

Thank you all in advance for your understanding as we begin these projects for spring!

Margie

NOTES FROM OUR "SOCIAL DIRECTORS"



Hello all. Here we are in February already. Thanks to all who joined us for New Year's Eve! We had a very nice time. Thanks also to Jim and Margo Doten who provided background music for us. We are having a **Super Bowl Party** on Sunday the 3rd. The game starts at 5pm but you can come down early for the pre-game. Please bring something to share. Coffee will be served and you can bring whatever else you care to drink. Hope to see many of you there. It should be a fun time. Our casino trip this month is to Treasure Island on Thursday the 14th. Signs are posted around the buildings and sign-up sheets are in both lobbies. Everyone is welcome so invite your friends and family if you wish. The brunch for this month will be a Valentine Brunch on Saturday

the 16th at 11:30am in the Club Room. See signs for details. The Birthday/Anniversary Potluck for this month is on Monday the 25th at 5:30pm in the Club Room. Again, see the signs for more details.

Let's see if we can get more participation this month for our activities. If you've never been to one of our events before . . . please don't be shy! If you have any questions please call us at 612-270-4655 or stop by #107. That's it for this month.

Love,

Kevin + Kathy E.

February 2013

Monthly Planner

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																																																											
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